SEIU Healthcare IL Benefit Funds: Personal Assistant

Coverage Period: 01/01/2024 – 12/31/2024 Coverage for: Individual| Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 773-385-9300. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 773-385-9300 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$100	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of <u>covered</u> <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,500 In-Network Medical Benefit \$3,600 In-Network Prescription Drug Benefit	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Any amounts not paid by the Plan for out-of-network charges, non-covered charges, or penalties	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.advocatehealth.com or call 1- 800-3ADVOCATE for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

		What You Will Pay		Limitations Everytions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	\$10 copayment	Not Covered	
provider's office or	Specialist visit	\$10 copayment	Not Covered	
clinic	Preventive care/screening/ immunization	No charge	Not Covered	
If you have a toot	<u>Diagnostic test</u> (x-ray, blood work)	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	
If you have a test	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	
If you need drugs to treat your illness or	Generic drugs – Medication Cost at point of sale \$0-\$15 Greater than \$15	\$1 <u>copayment</u> 40% <u>coinsurance</u>	Not Covered	You must use your Optum prescription care to receive these discounts.
condition  More information about prescription drug coverage is available at	Preferred brand drugs – Medication Cost at point of sale \$0 - \$30 Greater than \$30	\$8 <u>copayment</u> 40% <u>coinsurance</u>	Not Covered	You must use your Optum prescription care to receive these discounts.
Optum 1-888-354-0090	Non-preferred brand drugs – All Cost	40% coinsurance	Not Covered	You must use your Optum prescription care to receive these discounts.
	Specialty drugs	Not Covered	Not Covered	Not Covered
If you have outpationt	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> .
If you have outpatient surgery	Physician/surgeon fees	10% coinsurance	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
If you need immediate	Emergency room care	\$200 copayment	\$200 <u>copayment</u>	\$200 <u>copayment</u> is waived if admitted to the hospital.
medical attention	Emergency medical transportation	10% <u>coinsurance;</u> <u>deductible</u> applies	10% <u>coinsurance;</u> <u>deductible</u> applies	

		What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	<u>Urgent care</u>	\$10 copayment	Not Covered	
If you have a hospital	Facility fee (e.g., hospital room)	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
stay	Physician/surgeon fees	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> .
If you need mental	Outpatient services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	
health, behavioral health, or substance abuse services	Inpatient services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
	Office visits	\$10 copayment	Not Covered	
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> .
	Childbirth/delivery facility services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
If you need help recovering or have other special health needs	Home health care	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
	Rehabilitation services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .

		What You Will Pay		Limitations Evacutions 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Habilitation services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
	Skilled nursing care	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Subject to 90-day calendar year maximum. Contact Hines & Associates, Inc. at 888-827-7926 or <a href="https://www.precertcare.com">www.precertcare.com</a> for <a href="https://preauthorization">preauthorization</a> . \$100 penalty for no <a href="https://preauthorization">preauthorization</a> .
	Durable medical equipment	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> .
	Hospice services	10% <u>coinsurance;</u> <u>deductible</u> applies	Not Covered	Contact Hines & Associates, Inc. at 888-827-7926 or <a href="www.precertcare.com">www.precertcare.com</a> for <a href="preauthorization">preauthorization</a> . \$100 penalty for no <a href="preauthorization">preauthorization</a> .
If your abild woods	Children's eye exam	Not Covered	Not Covered	Not Covered
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not Covered
delital of eye cale	Children's dental check-up	Not Covered	Not Covered	Not Covered

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic Surgery
- Dental care (Adult)
- Hearing aids

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
  - Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery (must meet all criteria: your Primary Care Physician has recommended the treatment, your Primary Care Physician states you are at least 100 pounds over your medically desirable weight, you have a body mass index of 45 or more, the obesity is a threat to your life due to life threatening comorbidities, such as diabetes, heart disease, hypertension, etc., you have a documented history of unsuccessful attempts to reduce weight by more conservative measures, you have successfully completed a psychiatric evaluation and have no psychiatric conditions which may reduce the chances the surgery will have long-term success, you actively participate in a Disease Management program with Hines & Associates for six months prior to surgery which includes nutritional counseling and a weight reduction program, and you have not had any form of bariatric surgery in the past. Revision bariatric surgeries are not covered under the Plan.
- Chiropractic care (Chiropractic Care is covered at 50% with a calendar maximum of 20 visits).

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

## Does this plan provide Minimum Essential Coverage? [Yes]

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? [Yes]

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al 773-385-9300.]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 773-385-9300.]

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 773-385-9300.]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 773-385-9300.]

## To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$100
■ Specialist [cost sharing]	\$10
■ Hospital (facility) [cost sharing]	10%
■ Other [cost sharing]	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
Copayments	\$0	
Coinsurance	\$1260	
What isn't covered		
Limits or exclusions	\$0	
The total Peg would pay is	\$1360	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$100
■ Specialist [cost sharing]	\$10
■ Hospital (facility) [cost sharing]	10%
■ Other [cost sharing]	10%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
Copayments	\$10	
Coinsurance	\$1510	
What isn't covered	1	
Limits or exclusions	\$20	
The total Joe would pay is	\$1640	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$100
■ Specialist [cost sharing]	\$10
■ Hospital (facility) [cost sharing]	10%
■ Other [cost sharing]	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$100	
Copayments	\$200	
Coinsurance	\$80	
What isn't covered		
Limits or exclusions	\$	
The total Mia would pay is	\$380	